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Notice to all Acupay System Users



Dear User,

Please be advised that, for the Italian Yankee bond programs that we service (list [here](#)), we have been informed that, considering many people have been or will soon be working from home due to COVID-19, **electronic signatures will be temporarily accepted under the following conditions:**

- It is a real electronic signature with a digital certificate which can be verified as valid
- *If it is not a real electronic signature (i.e. a signature made with a scan copy):* A list of authorized signatures is provided showing the signature to be identical

Please note that this will only be valid during this emergency period. After this temporary emergency period, **all documents that were completed and sent using an electronic signature will need to be replaced by a true hard copy containing handwritten signature.** While we will have a register to track documents received with electronic signatures, **it is the responsibility of the user who completed and electronically signed the document to ensure that all documents sent are replaced by true hard copies containing handwritten signatures after this temporary emergency period ends.**

We will keep you informed of any changes or updates to this exceptional situation via email. If you have any questions, please feel free to contact us.

Warm regards,

The Acupay Team

If you have any questions or comments, please let us know at ateam@acupay.com.

For more information on how Acupay's services could benefit you, please contact the Acupay Product Team at +44 20 7382 0340 — +1 212 422 1222 — product@acupay.com

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