

[View in browser](#)



NOTE: *If you are receiving this notice, Acupay has assisted you or someone from the entity for which you work with applying for and receiving a DTV (Germany's electronic withholding tax reclaim filing service) participant registration number at some point in the past.*

Dear Customer,

Please be advised that, due to the suspension of the DTV service by the German tax authorities (BZSt) and uncertainty surrounding if and when the suspension will be lifted and how the service will function going forward, **we have decided to revoke the powers of attorney on file with the BZSt which allowed us to submit German ADR/ORD reclaims via the DTV service on your entity's behalf.**

In the event that the suspension is lifted and we are able to continue providing assistance with filing German ADR/ORD reclaims using the DTV service in the future, we will reconnect and, if you would like to do so, work with you to get the documentation in place to allow us to begin submitting the reclaims on your entity's behalf again.

If you have any questions, please feel free to contact us at ateam@acupay.com.

Regards,

The Acupay Team

Acupay.com

New York:

30 Broad St 46th Floor, 10004 NY

London:

Unit 3, 1st Floor, Cosmopolitan House

10A Christina Street, London EC2A 4P

