



The Benefits of Acupay Hosting Options

Technology Team

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Acupay strives to provide the best application hosting platform for each customer's needs. Customer hosting requirements all vary and comprise factors such as location, cost, availability, performance, and compliance, among others. Meeting those requirements can be complex—that's why Acupay offers a variety of hosting options for our applications.

Acupay offers both single-tenant and multi-tenant options, allowing the balancing of cost and compliance needs. The multi-tenant model hosts multiple customers on one shared technical platform, using software-based data segregation on a shared network with shared logging and security. This model keeps costs low for smaller organizations where cost is the priority requirement.

We also offer a single-tenant option for organizations with higher compliance demands and a need for a more customized environment. This model offers physical data and processing separation, with segregated networking, logging, and security, providing a high level of privacy. This option also allows customers to take new application releases on their schedule and includes high-availability options.

In 2020, Acupay migrated hosting from a single location to Amazon Web Services (AWS), providing improved flexibility and resiliency. AWS offers hosting in 25 regions globally. With our single-tenant model, customers may locate the application in the regulatory region of choice to meet any compliance and performance needs.

AWS also meets a broad array of standards and certifications that satisfy most security, privacy, and compliance requirements, including ISO, NIST, SOC, GDPR, FISC, and CSA, among many others.

To continue providing an excellent experience, Acupay manages all aspects of our applications. Acupay provides an efficient and well-managed platform on a resilient AWS architecture, and our customers benefit from being able to meet their varying requirements.